



## Hope and Comfort of Home When Families Need It Most

### We believe ...

- when a child is facing a medical crisis, the entire family deserves comfort, compassion, and support.
- every family should have access to the healthcare resources and services they need.
- no family should have to choose between being close to their child and managing the burdens of travel, lodging, and daily life during treatment.
- when families stay together they find strength, hope, and healing.
- “home” is more than four walls and a roof.
- in building a community that brings people together.

*“The Ronald McDonald House was truly a gift for our entire family while our daughter was in the hospital.*

*Knowing that we had a place to step away, get a nice shower and rest our minds and bodies was of great comfort. - Lauren*



*“You were catching us when it seemed for us like everything was falling.”- Mara*

# Our Programs



## Ronald McDonald House®

Built in 1984, we provide families with a welcoming home-away-from-home while their child receives medical care. By staying close to the hospital, caregivers are able to spend more time with their child, communicate with the clinical care team, and remain actively involved in important medical decisions. Our House also allows siblings and other family members to stay nearby, offering comfort, connection, and support during some of their most challenging times.

The House features 18 bedrooms, each with a private bathroom and two queen-size beds. Families also have access to two spacious dining rooms, laundry facilities, a playroom, a library, an outdoor playground, and our special Magic Room. Most importantly, families are surrounded by an atmosphere of compassion, care, and support when they need it most.

## Ronald McDonald House Family Room®

Offering a warm and supportive space to families traveling from near and far, the Ronald McDonald Family Room inside Carilion Children’s provides a respite from the hospital environment for caregivers of pediatric patients.

The Family Room features a welcoming kitchen stocked with snacks and beverages, a comfortable sitting area for rest and connection, and a computer with internet access to help families stay connected with loved ones, work, or important resources during their child’s care journey.



*The generosity of volunteers and donors allows us to provide our programs to families with no financial obligations.*



## Ways To Get Involved



Make a Meal



Volunteer



Corporate Partnership



Host a Fundraiser



Round-Up at McDonald’s



Donate Wish List Items



Monetary Gift



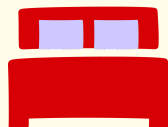
Learn More

Ronald McDonald House Southwest Virginia keeps families together and near the life-saving medical care they need. Our programs support families by providing stability and vital resources they need to focus on what's most important - their child.

## 2025 Program Impact

**5,439** Family Nights

Ronald McDonald House Southwest Virginia provided 5,439 family nights so that parents could stay close to their child in the hospital.



**Families 550**



550 families were served by Ronald McDonald House Southwest Virginia as their child received medical treatment right here in the Roanoke Valley.

**50+** Regions

Ronald McDonald House Southwest Virginia served families from over 50 different regions across Virginia, West Virginia, North Carolina, and beyond



**Visitors 2,434**



The Ronald McDonald House Family Room, located on the 14th floor of Carilion Children's Hospital served 2,434 visitors from NICU and PEDS families.

## Family Stays

This statement carries a powerful dual meaning: a place where families stay, and a promise to keep families at the heart of healthcare. Everything we do is centered on their experience —making it possible for families to be where they're needed most, removing barriers, and supporting the human side of care.

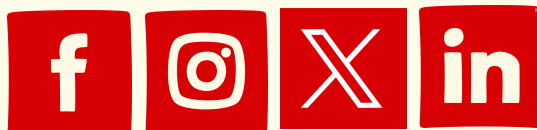


**Ronald McDonald House**

Southwest Virginia

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[RonaldMcDonaldHouseSWVA.org](https://www.RonaldMcDonaldHouseSWVA.org)



**Ronald McDonald House**

Southwest Virginia

When a child is in the hospital, family does whatever it takes to stay. At Ronald McDonald House, we give them a community of support, warm meals, and a place to rest.

Because when a child is in the fight of their lives, Family Stays. And Ronald McDonald House stays with them.

**Family Stays**

Visit our website for more information:

[RonaldMcDonaldHouseSWVA.org](https://www.RonaldMcDonaldHouseSWVA.org)